Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of the claims in the applications.

Listing of Claims:

- 1.-7. (Canceled)
- 8. (New) A computer implemented method for process data management, comprising:
- (a) displaying a set of natural language trigger questions relating to identification of triggers for a problem and receiving responses to the set of trigger questions;
- (b) displaying a set of natural language reaction questions relating to collection of reactions to the triggers and receiving responses to the set of reaction questions;
- (c) receiving inputs of action steps to address the problem based on the triggers and the reactions;
 - (d) identifying conflicts based on the triggers, the reactions, and the actions steps;
- (e) generating a map based on the triggers, reactions, actions steps, and conflicts; and
 - (f) displaying prompts for evaluating the problem based on the map.
- 9. (New) The method of claim 8, wherein each of the steps (a) through (f) may be performed, repeated, or executed in any order.
 - 10. (New) The method of claim 8, wherein the displaying step (a) comprises:
 - (a1) displaying a series of menus comprising the trigger questions.

	11.	(New)	The method of claim 8	wherein the dis	splaying step (l	o) comprises:
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- (b1) displaying a series of menus comprising the reaction questions.
- 12. (New) The method of claim 8, wherein the receiving step (c) comprises:
- (c1) displaying a series of menus comprising questions to identify one or more action steps.
 - 13. (New) The method of claim 8, wherein the identifying step (d) comprises:
 - (d1) filtering the map to identify conflicting data and priorities.
- 14. (New) The method of claim 8, wherein the map comprises connections between the triggers, reactions, action steps, and conflicts and their relationships.
 - 15. (New) The method of claim 8, wherein the displaying step (f) comprises:
 - (f1) displaying a series of menus comprising the prompts.
 - 16. (New) The method of claim 8, further comprising:
 - (g) storing data collected from steps (a) through (f).
 - 17. (New) The method of claim 16, wherein the stored data is categorized.

- 18. (New) The method of claim 17, wherein categorized data supports effective data queries for cross-disciplinary knowledge building.
 - 19. (New) The method of claim 16, wherein the stored data is time stamped.
- 20. (New) The method of claim 19, wherein the time stamped data supports event tracking and knowledge management.
- 21. (New) The method of claim 8, wherein any of the questions displayed in steps
 (a) through (f) are preformulated or dynamically generated based on received responses.
- 22. (New) The method of claim 8, wherein the method is implemented for at least one of the following:

project management;

collaboration facilitation;

work process monitoring and tracking;

learning curriculum; or

knowledge management.

- 23. (New) The method of claim 8, wherein the method is implemented as an Internet-based system.
 - 24. (New) The method of claim 23, further comprising:

- (g) creating a collaborative transaction to support collaboration among a plurality of users for the problem.
- 25. (New) The method of claim 8, wherein the method is implemented in an Intranet.
 - 26. (New) The method of claim 8, further comprising:
- (g) providing a toggle between an active and a passive mode, wherein the active mode categorizes and orders inputs received in any of steps (a) through (f), wherein the passive mode allows for navigating and searching of the inputs.
- 27. (New) The method of claim 8, wherein in the active mode, the inputs are logged and operations can be performed on the inputs.
- 28. (New) The method of claim 27, wherein in the passive mode, searching of inputs in information resources and knowledge archives is provided.
- 29. (New) The method of claim 8, wherein a user's path through steps (a) through (f) is recorded and stored.
- 30. (New) The method of claim 29, wherein the stored path is used to study user preferences and to support updates and refinements to the path.